

**Table 1. Selected Services - Estimated Quarterly Revenue for Employer Firms**

[Estimates have not been adjusted for seasonal variation, holiday or trading-day differences, or price changes. Estimates are based on data from the Quarterly Services Survey and have been adjusted using results of the 2006 Service Annual Survey. All estimates are based on the 2002 North American Industry Classification System (NAICS). For additional information see [www.census.gov/qss](http://www.census.gov/qss)]

| 2002 NAICS code | Kind of business  | Total revenue (millions of dollars) |                |                |                |                |                | Percent change           |                          |                          |                          |
|-----------------|---|-------------------------------------|----------------|----------------|----------------|----------------|----------------|--------------------------|--------------------------|--------------------------|--------------------------|
|                 |   | 1Q 2008 (p)                         | 4Q 2007 (r)    | 3Q 2007        | 2Q 2007        | 1Q 2007        | 4Q 2006        | 1Q 2008 from 4Q 2007 (p) | 4Q 2007 from 3Q 2007 (r) | 1Q 2008 from 1Q 2007 (p) | 4Q 2007 from 4Q 2006 (r) |
| <b>51</b>       | <b>Information .....</b>  | <b>277,912</b>                      | <b>291,482</b> | <b>278,143</b> | <b>278,188</b> | <b>268,484</b> | <b>279,945</b> | <b>-4.7</b>              | <b>4.8</b>               | <b>3.5</b>               | <b>4.1</b>               |
| 511             | Publishing industries (except Internet) .....   | 70,358                              | 76,810         | 71,496         | 71,040         | 69,334         | 74,877         | -8.4                     | 7.4                      | 1.5                      | 2.6                      |
| 51111           | Newspaper publishers .....  | 10,283                              | 11,932         | 11,413         | 11,889         | 11,139         | 13,003         | -13.8                    | 4.5                      | -7.7                     | -8.2                     |
| 51112           | Periodical publishers .....   | 11,212                              | 12,333         | 12,077         | 11,970         | 11,010         | 12,316         | -9.1                     | 2.1                      | 1.8                      | 0.1                      |
| 5111 pt         | Book, directory and mailing list, and other publishers <sup>1</sup> .....   | 11,857                              | 13,380         | 14,484         | 11,944         | 11,559         | 13,327         | -11.4                    | -7.6                     | 2.6                      | 0.4                      |
| 5112            | Software publishers .....   | 37,006                              | 39,165         | 33,522         | 35,237         | 35,626         | 36,231         | -5.5                     | 16.8                     | 3.9                      | 8.1                      |
| 512             | Motion picture and sound recording industries .....   | 24,989                              | 27,603         | 24,569         | 26,328         | 24,663         | 27,086         | -9.5                     | 12.3                     | 1.3                      | 1.9                      |
| 515             | Broadcasting (except Internet) .....  | 24,158                              | 25,734         | 23,598         | 24,404         | 23,000         | 25,342         | -6.1                     | 9.1                      | 5.0                      | 1.5                      |
| 5151            | Radio and television broadcasting .....   | 13,529                              | 14,609         | 13,057         | 14,198         | 13,619         | 15,232         | -7.4                     | 11.9                     | -0.7                     | -4.1                     |
| 5152            | Cable and other subscription programming .....  | 10,629                              | 11,125         | 10,541         | 10,206         | 9,381          | 10,110         | -4.5                     | 5.5                      | 13.3                     | 10.0                     |
| 516, 5181, 519  | Internet publishing and broadcasting, Internet service providers and web search portals, and other information services ..... | 16,597                              | 17,017         | 15,405         | 14,661         | 13,971         | 13,375         | -2.5                     | 10.5                     | 18.8                     | 27.2                     |
| 517             | Telecommunications .....  | 124,610                             | 126,384        | 124,969        | 123,138        | 120,082        | 120,974        | -1.4                     | 1.1                      | 3.8                      | 4.5                      |
| 5171            | Wired telecommunications carriers .....   | 45,937                              | 47,241         | 48,124         | 48,081         | 47,818         | 49,808         | -2.8                     | -1.8                     | -3.9                     | -5.2                     |
| 5172            | Wireless telecommunications carriers (except satellite) .....   | 46,981                              | 46,966         | 45,935         | 44,215         | 43,132         | 42,137         | Z                        | 2.2                      | 8.9                      | 11.5                     |
| 5175            | Cable and other program distribution .....  | 26,317                              | 26,495         | 25,248         | 25,267         | 23,710         | 23,607         | -0.7                     | 4.9                      | 11.0                     | 12.2                     |
| 517 pt          | Other telecommunications <sup>2</sup> .....   | 5,375                               | 5,682          | 5,662          | 5,575          | 5,422          | 5,422          | -5.4                     | 0.4                      | -0.9                     | 4.8                      |
| 5182            | Data processing, hosting, and related services .....  | 17,200                              | 17,934         | 18,106         | 18,617         | 17,434         | 18,291         | -4.1                     | -0.9                     | -1.3                     | -2.0                     |
| <b>54</b>       | <b>Professional, scientific, and technical services .....</b>   | <b>310,922</b>                      | <b>320,572</b> | <b>300,703</b> | <b>307,559</b> | <b>297,840</b> | <b>302,049</b> | <b>-3.0</b>              | <b>6.6</b>               | <b>4.4</b>               | <b>6.1</b>               |
| 54 pt           | Professional, scientific, and technical services (except landscape architectural services and veterinary services) .....      | 304,572                             | 314,284        | 294,410        | 301,062        | 291,882        | 296,373        | -3.1                     | 6.8                      | 4.3                      | 6.0                      |
| 5411            | Legal services .....  | 56,324                              | 69,246         | 58,763         | 60,702         | 58,862         | 69,400         | -18.7                    | 17.8                     | -4.3                     | -0.2                     |
| 5412            | Accounting, tax preparation, bookkeeping, and payroll services .....  | 31,302                              | 23,998         | 21,837         | 26,891         | 30,343         | 23,387         | 30.4                     | 9.9                      | 3.2                      | 2.6                      |
| 5413            | Architectural, engineering, and related services .....  | 63,850                              | 65,158         | 62,931         | 60,405         | 58,838         | 58,032         | -2.0                     | 3.5                      | 8.5                      | 12.3                     |
| 5413 pt         | Architectural and related services <sup>3</sup> .....   | 16,424                              | 16,872         | 16,126         | 15,838         | 15,754         | 14,868         | -2.7                     | 4.6                      | 4.3                      | 13.5                     |
| 54133           | Engineering services .....  | 47,426                              | 48,286         | 46,805         | 44,567         | 43,084         | 43,164         | -1.8                     | 3.2                      | 10.1                     | 11.9                     |
| 5415            | Computer systems design and related services .....  | 57,163                              | 56,126         | 54,272         | 54,554         | 51,161         | 51,964         | 1.8                      | 3.4                      | 11.7                     | 8.0                      |
| 5416            | Management, scientific, and technical consulting services .....   | 39,212                              | 40,790         | 40,030         | 41,003         | 38,325         | 37,130         | -3.9                     | 1.9                      | 2.3                      | 9.9                      |
| 5417            | Scientific research and development services .....  | 25,198                              | 26,022         | 25,147         | 24,844         | 24,145         | X              | -3.2                     | 3.5                      | 4.4                      | X                        |
| 5418            | Advertising and related services .....  | 18,657                              | 19,418         | 18,260         | 18,489         | 17,366         | 19,269         | -3.9                     | 6.3                      | 7.4                      | 0.8                      |
| 541 pt          | Other professional, scientific, and technical services <sup>4</sup> .....   | 19,216                              | 19,814         | 19,463         | 20,671         | 18,800         | X              | -3.0                     | 1.8                      | 2.2                      | X                        |
| <b>56</b>       | <b>Administrative and support and waste management and remediation services .....</b>   | <b>143,969</b>                      | <b>145,789</b> | <b>145,327</b> | <b>145,041</b> | <b>137,168</b> | <b>143,367</b> | <b>-1.2</b>              | <b>0.3</b>               | <b>5.0</b>               | <b>1.7</b>               |
| 56 pt           | Administrative and support and waste management and remediation services (except landscape services) ....                     | 133,081                             | 132,781        | 132,037        | 131,431        | 127,041        | 131,448        | 0.2                      | 0.6                      | 4.8                      | 1.0                      |
| 561             | Administrative and support services .....   | 124,902                             | 126,215        | 125,897        | 126,269        | 119,429        | 125,081        | -1.0                     | 0.3                      | 4.6                      | 0.9                      |
| 5613            | Employment services .....   | 45,810                              | 46,701         | 44,071         | 43,819         | 42,464         | 44,616         | -1.9                     | 6.0                      | 7.9                      | 4.7                      |
| 5615            | Travel arrangement and reservation services .....   | 8,303                               | 7,918          | 8,287          | 8,804          | 8,282          | 7,897          | 4.9                      | -4.5                     | 0.3                      | 0.3                      |
| 561 pt          | Other administrative and support services <sup>5</sup> .....  | 70,789                              | 71,596         | 73,539         | 73,646         | 68,683         | 72,568         | -1.1                     | -2.6                     | 3.1                      | -1.3                     |
| 562             | Waste management and remediation services .....   | 19,067                              | 19,574         | 19,430         | 18,772         | 17,739         | 18,286         | -2.6                     | 0.7                      | 7.5                      | 7.0                      |

See footnotes at end of table.

**Table 1. Selected Services - Estimated Quarterly Revenue for Employer Firms—Con.**

[Estimates have not been adjusted for seasonal variation, holiday or trading-day differences, or price changes. Estimates are based on data from the Quarterly Services Survey and have been adjusted using results of the 2006 Service Annual Survey. All estimates are based on the 2002 North American Industry Classification System (NAICS). For additional information see [www.census.gov/qss](http://www.census.gov/qss)]

| 2002 NAICS code | Kind of business  | Total revenue (millions of dollars) |                |                |                |                |                | Percent change           |                          |                          |                          |
|-----------------|---|-------------------------------------|----------------|----------------|----------------|----------------|----------------|--------------------------|--------------------------|--------------------------|--------------------------|
|                 |   | 1Q 2008 (p)                         | 4Q 2007 (r)    | 3Q 2007        | 2Q 2007        | 1Q 2007        | 4Q 2006        | 1Q 2008 from 4Q 2007 (p) | 4Q 2007 from 3Q 2007 (r) | 1Q 2008 from 1Q 2007 (p) | 4Q 2007 from 4Q 2006 (r) |
| <b>62 pt</b>    | <b>Selected health care services <sup>6</sup> .....</b> | <b>228,511</b>                      | <b>219,990</b> | <b>215,550</b> | <b>214,413</b> | <b>211,879</b> | <b>204,725</b> | <b>3.9</b>               | <b>2.1</b>               | <b>7.8</b>               | <b>7.5</b>               |
| 622             | Hospitals .....   | 187,219                             | 179,555        | 175,999        | 175,653        | 173,789        | 167,600        | 4.3                      | 2.0                      | 7.7                      | 7.1                      |
| 623             | Nursing and residential care facilities .....           | 41,292                              | 40,435         | 39,551         | 38,760         | 38,090         | 37,125         | 2.1                      | 2.2                      | 8.4                      | 8.9                      |

(p) Preliminary estimate. (r) Revised estimate. X Not applicable. Z Less than .05 percent.

(1) Includes NAICS 51113 (book publishers), 51114 (directory and mailing list publishers), and 51119 (other publishers).

(2) Includes NAICS 5173 (telecommunications resellers), 5174 (satellite telecommunications), and 5179 (other telecommunications).

(3) Includes all of NAICS 5413 (architectural, engineering, and related services) except 54133 (engineering services).

(4) Includes NAICS 5414 (specialized design services) and 5419 (other professional, scientific, and technical services).

(5) Includes NAICS 5611 (office administrative services), 5612 (facilities support services), 5614 (business support services), 5616 (investigation and security services), 5617 (services to buildings and dwellings), and 5619 (other support services).

(6) Includes NAICS 622 (hospitals) and 623 (nursing and residential care facilities).

Note: Sector totals and subsector totals may include data for kinds of business not shown. Table 2 provides estimated measures of sampling variability. Data users who create their own estimates using data from this report should cite the U.S. Census Bureau as the source of the original data only. Additional information on confidentiality protection, sampling error, nonsampling error, sample design, and definitions may be found at [www.census.gov/svsd/www/qssreliability.html](http://www.census.gov/svsd/www/qssreliability.html).

**Table 2. Selected Services - Estimated Measures of Sampling Variability**

[Estimates are shown as percents and are based on data from the Quarterly Services Survey]

| 2002<br>NAICS<br>code | Kind of business  | Median coefficient <sup>1</sup><br>of variation for quarterly total<br>revenue | Median standard error <sup>1</sup><br>for percent change |   |
|-----------------------|---|--|--|---|
|                       |   |  | Ratio of two consecutive quarters                        | Current quarter to current quarter<br>last year |
| <b>51</b>             | <b>Information .....</b>  | <b>0.9</b>   | <b>0.4</b>   | <b>0.7</b>                                      |
| 511                   | Publishing industries (except Internet) .....   | 2.5  | 0.9  | 1.0   |
| 51111                 | Newspaper publishers .....  | 4.5  | 0.9  | 1.8   |
| 51112                 | Periodical publishers .....   | 6.5  | 2.1  | 1.8   |
| 5111 pt               | Book, directory and mailing list, and<br>other publishers .....   | 2.4  | 1.0  | 1.4   |
| 5112                  | Software publishers .....   | 3.6  | 1.9  | 2.1   |
| 512                   | Motion picture and sound recording industries .....   | 3.1  | 1.6  | 2.8   |
| 515                   | Broadcasting (except Internet) .....  | 2.4  | 0.7  | 1.0   |
| 5151                  | Radio and television broadcasting .....   | 3.3  | 1.2  | 1.6   |
| 5152                  | Cable and other subscription programming .....  | 1.5  | 0.4  | 1.0   |
| 516,<br>5181,<br>519  | Internet publishing and broadcasting, Internet<br>service providers and web search portals,<br>and other information services ..... | 6.8  | 1.6  | 5.0   |
| 517                   | Telecommunications .....  | 1.4  | 0.4  | 0.7   |
| 5171                  | Wired telecommunications carriers .....   | 3.5  | 0.8  | 0.7   |
| 5172                  | Wireless telecommunications carriers<br>(except satellite) .....  | 1.2  | 0.3  | 0.9   |
| 5175                  | Cable and other program distribution .....  | 1.2  | 0.3  | 0.8   |
| 517 pt                | Other telecommunications .....  | 5.4  | 1.5  | 2.5   |
| 5182                  | Data processing, hosting, and related services .....  | 4.5  | 2.0  | 4.1   |
| <b>54</b>             | <b>Professional, scientific, and technical services .....</b>   | <b>2.4</b>   | <b>0.7</b>   | <b>1.1</b>                                      |
| 54 pt                 | Professional, scientific, and technical services<br>(except landscape architectural services<br>and veterinary services) .....      | 2.3  | 0.7  | 1.1   |
| 5411                  | Legal services .....  | 5.8  | 2.5  | 3.1   |
| 5412                  | Accounting, tax preparation, bookkeeping,<br>and payroll services .....   | 9.3  | 2.5  | 3.9   |
| 5413                  | Architectural, engineering, and related services .....  | 3.4  | 1.8  | 2.2   |
| 5413 pt               | Architectural and related services .....  | 5.8  | 4.1  | 3.8   |
| 54133                 | Engineering services .....  | 3.6  | 1.5  | 2.7   |
| 5415                  | Computer systems design and related services .....  | 4.0  | 1.9  | 2.4   |
| 5416                  | Management, scientific, and technical<br>consulting services .....  | 4.7  | 1.6  | 3.1   |
| 5417                  | Scientific research and development services .....  | 10.1   | 1.9  | 2.6   |
| 5418                  | Advertising and related services .....  | 3.9  | 1.4  | 2.5   |
| 541 pt                | Other professional, scientific, and<br>technical services .....   | 4.0  | 1.6  | 2.1   |
| <b>56</b>             | <b>Administrative and support and waste<br/>management and remediation services .....</b>   | <b>2.8</b>   | <b>1.2</b>   | <b>1.6</b>                                      |
| 56 pt                 | Administrative and support and waste management<br>and remediation services (except landscape services) .....                       | 3.1  | 0.9  | 1.3   |
| 561                   | Administrative and support services .....   | 3.4  | 1.3  | 1.5   |
| 5613                  | Employment services .....   | 5.6  | 1.2  | 2.1   |
| 5615                  | Travel arrangement and reservation services .....   | 5.3  | 1.6  | 4.4   |
| 561 pt                | Other administrative and support services .....   | 3.9  | 1.9  | 2.4   |
| 562                   | Waste management and remediation services .....   | 7.7  | 1.8  | 3.4   |
| <b>62 pt</b>          | <b>Selected health care services .....</b>  | <b>2.4</b>   | <b>0.5</b>   | <b>0.8</b>                                      |
| 622                   | Hospitals .....   | 3.0  | 0.6  | 0.8   |
| 623                   | Nursing and residential care facilities .....   | 5.4  | 1.0  | 1.7   |

(1) The medians are based on estimates for the most recent four quarters.

Note: Additional information on confidentiality protection, sampling error, nonsampling error, sample design, and definitions may be found at [www.census.gov/svsd/www/qssreliability.html](http://www.census.gov/svsd/www/qssreliability.html).

**Table 3. Information (NAICS 51) - Estimated Quarterly Revenue for Employer Firms by Class of Customer**

[Estimates have not been adjusted for seasonal variation, holiday or trading-day differences, or price changes. Estimates are based on data from the Quarterly Services Survey and have been adjusted using results of the 2006 Service Annual Survey. All estimates are based on the 2002 North American Industry Classification System (NAICS). For additional information see [www.census.gov/qss](http://www.census.gov/qss)]

| 2002<br>NAICS<br>code | Kind of business  | Revenue (Millions of dollars) |                   |            |            | Percent of revenue |                   |            |            |
|-----------------------|---|-------------------------------|-------------------|------------|------------|--------------------|-------------------|------------|------------|
|                       |   | 1Q<br>2008<br>(p)             | 4Q<br>2007<br>(r) | 3Q<br>2007 | 2Q<br>2007 | 1Q<br>2008<br>(p)  | 4Q<br>2007<br>(r) | 3Q<br>2007 | 2Q<br>2007 |
| 51                    | Information   |                               |                   |            |            |                    |                   |            |            |
|                       | Total revenue .....   | 277,912                       | 291,482           | 278,143    | 278,188    | 100.0              | 100.0             | 100.0      | 100.0      |
|                       | Class of customer   |                               |                   |            |            |                    |                   |            |            |
|                       | Government .....  | 11,751                        | 12,109            | 12,433     | 11,576     | 4.2                | 4.2               | 4.5        | 4.2        |
|                       | Business .....  | 166,370                       | 177,633           | 166,392    | 166,040    | 59.9               | 60.9              | 59.8       | 59.7       |
|                       | Household consumers and individual users.....                       | 99,791                        | 101,740           | 99,318     | 100,572    | 35.9               | 34.9              | 35.7       | 36.2       |
| 511                   | Publishing industries (except Internet)                             |                               |                   |            |            |                    |                   |            |            |
|                       | Total revenue .....   | 70,358                        | 76,810            | 71,496     | 71,040     | 100.0              | 100.0             | 100.0      | 100.0      |
|                       | Class of customer   |                               |                   |            |            |                    |                   |            |            |
|                       | Government .....  | 4,009                         | 4,486             | 4,724      | 4,143      | 5.7                | 5.8               | 6.6        | 5.8        |
|                       | Business .....  | 56,000                        | 60,954            | 56,334     | 55,209     | 79.6               | 79.4              | 78.8       | 77.7       |
|                       | Household consumers and individual users.....                       | 10,349                        | 11,370            | 10,438     | 11,688     | 14.7               | 14.8              | 14.6       | 16.5       |
| 51111                 | Newspaper publishers  |                               |                   |            |            |                    |                   |            |            |
|                       | Total revenue .....   | 10,283                        | 11,932            | 11,413     | 11,889     | 100.0              | 100.0             | 100.0      | 100.0      |
|                       | Class of customer   |                               |                   |            |            |                    |                   |            |            |
|                       | Government .....  | 143                           | 186               | 205        | 227        | 1.4                | 1.6               | 1.8        | 1.9        |
|                       | Business .....  | 8,008                         | 9,446             | 9,052      | 9,445      | 77.9               | 79.2              | 79.3       | 79.4       |
|                       | Household consumers and individual users.....                       | 2,132                         | 2,300             | 2,156      | 2,217      | 20.7               | 19.3              | 18.9       | 18.6       |
| 51112                 | Periodical publishers   |                               |                   |            |            |                    |                   |            |            |
|                       | Total revenue .....   | 11,212                        | 12,333            | 12,077     | 11,970     | 100.0              | 100.0             | 100.0      | 100.0      |
|                       | Class of customer   |                               |                   |            |            |                    |                   |            |            |
|                       | Government .....  | 81                            | 91                | 95         | 104        | 0.7                | 0.7               | 0.8        | 0.9        |
|                       | Business .....  | 8,906                         | 9,752             | 9,879      | 9,543      | 79.4               | 79.1              | 81.8       | 79.7       |
|                       | Household consumers and individual users.....                       | 2,225                         | 2,490             | 2,103      | 2,323      | 19.8               | 20.2              | 17.4       | 19.4       |
| 5111 pt               | Book, directory and mailing list, and other publishers <sup>1</sup> |                               |                   |            |            |                    |                   |            |            |
|                       | Total revenue .....   | 11,857                        | 13,380            | 14,484     | 11,944     | 100.0              | 100.0             | 100.0      | 100.0      |
|                       | Class of customer   |                               |                   |            |            |                    |                   |            |            |
|                       | Government .....  | 896                           | 1,356             | 1,943      | 1,248      | 7.6                | 10.1              | 13.4       | 10.4       |
|                       | Business .....  | 8,493                         | 9,256             | 9,586      | 7,928      | 71.6               | 69.2              | 66.2       | 66.4       |
|                       | Household consumers and individual users.....                       | 2,468                         | 2,768             | 2,955      | 2,768      | 20.8               | 20.7              | 20.4       | 23.2       |
| 5112                  | Software publishers   |                               |                   |            |            |                    |                   |            |            |
|                       | Total revenue .....   | 37,006                        | 39,165            | 33,522     | 35,237     | 100.0              | 100.0             | 100.0      | 100.0      |
|                       | Class of customer   |                               |                   |            |            |                    |                   |            |            |
|                       | Government .....  | 2,889                         | 2,853             | 2,481      | 2,564      | 7.8                | 7.3               | 7.4        | 7.3        |
|                       | Business .....  | 30,593                        | 32,500            | 27,817     | 28,293     | 82.7               | 83.0              | 83.0       | 80.3       |
|                       | Household consumers and individual users.....                       | 3,524                         | 3,812             | 3,224      | 4,380      | 9.5                | 9.7               | 9.6        | 12.4       |
| 512                   | Motion picture and sound recording industries                       |                               |                   |            |            |                    |                   |            |            |
|                       | Total revenue .....   | 24,989                        | 27,603            | 24,569     | 26,328     | 100.0              | 100.0             | 100.0      | 100.0      |
|                       | Class of customer   |                               |                   |            |            |                    |                   |            |            |
|                       | Government .....  | 188                           | 192               | 190        | 185        | 0.8                | 0.7               | 0.8        | 0.7        |
|                       | Business .....  | 18,846                        | 21,631            | 18,279     | 19,601     | 75.4               | 78.4              | 74.4       | 74.4       |
|                       | Household consumers and individual users.....                       | 5,955                         | 5,780             | 6,100      | 6,542      | 23.8               | 20.9              | 24.8       | 24.8       |

See footnotes at end of table.

**Table 3. Information (NAICS 51) - Estimated Quarterly Revenue for Employer Firms by Class of Customer—Con.**

[Estimates have not been adjusted for seasonal variation, holiday or trading-day differences, or price changes. Estimates are based on data from the Quarterly Services Survey and have been adjusted using results of the 2006 Service Annual Survey. All estimates are based on the 2002 North American Industry Classification System (NAICS). For additional information see [www.census.gov/qss](http://www.census.gov/qss)]

| 2002<br>NAICS<br>code | Kind of business  | Revenue (Millions of dollars) |                   |            |            | Percent of revenue |                   |            |            |
|-----------------------|---|-------------------------------|-------------------|------------|------------|--------------------|-------------------|------------|------------|
|                       |   | 1Q<br>2008<br>(p)             | 4Q<br>2007<br>(r) | 3Q<br>2007 | 2Q<br>2007 | 1Q<br>2008<br>(p)  | 4Q<br>2007<br>(r) | 3Q<br>2007 | 2Q<br>2007 |
| 515                   | Broadcasting (except Internet)  |                               |                   |            |            |                    |                   |            |            |
|                       | Total revenue .....   | 24,158                        | 25,734            | 23,598     | 24,404     | 100.0              | 100.0             | 100.0      | 100.0      |
|                       | Class of customer   |                               |                   |            |            |                    |                   |            |            |
|                       | Government .....  | 219                           | 276               | 251        | 276        | 0.9                | 1.1               | 1.1        | 1.1        |
|                       | Business .....  | 22,393                        | 23,971            | 22,005     | 22,695     | 92.7               | 93.1              | 93.2       | 93.0       |
|                       | Household consumers and individual users.....   | 1,546                         | 1,487             | 1,342      | 1,433      | 6.4                | 5.8               | 5.7        | 5.9        |
| 5151                  | Radio and television broadcasting   |                               |                   |            |            |                    |                   |            |            |
|                       | Total revenue .....   | 13,529                        | 14,609            | 13,057     | 14,198     | 100.0              | 100.0             | 100.0      | 100.0      |
|                       | Class of customer   |                               |                   |            |            |                    |                   |            |            |
|                       | Government .....  | 205                           | 262               | 237        | 248        | 1.5                | 1.8               | 1.8        | 1.7        |
|                       | Business .....  | 12,601                        | 13,686            | 12,174     | 13,286     | 93.1               | 93.7              | 93.2       | 93.6       |
|                       | Household consumers and individual users.....   | 723                           | 661               | 646        | 664        | 5.3                | 4.5               | 4.9        | 4.7        |
| 5152                  | Cable and other subscription programming  |                               |                   |            |            |                    |                   |            |            |
|                       | Total revenue .....   | 10,629                        | 11,125            | 10,541     | 10,206     | 100.0              | 100.0             | 100.0      | 100.0      |
|                       | Class of customer   |                               |                   |            |            |                    |                   |            |            |
|                       | Government .....  | \$                            | \$                | \$         | \$         | \$                 | \$                | \$         | \$         |
|                       | Business .....  | 9,792                         | 10,285            | 9,831      | 9,409      | 92.1               | 92.4              | 93.3       | 92.2       |
|                       | Household consumers and individual users.....   | 823                           | 826               | 696        | 769        | 7.7                | 7.4               | 6.6        | 7.5        |
| 516,<br>5181,<br>519  | Internet publishing and broadcasting, Internet<br>service providers and web search portals,<br>and other information services |                               |                   |            |            |                    |                   |            |            |
|                       | Total revenue .....   | 16,597                        | 17,017            | 15,405     | 14,661     | 100.0              | 100.0             | 100.0      | 100.0      |
|                       | Class of customer   |                               |                   |            |            |                    |                   |            |            |
|                       | Government .....  | 2,137                         | 1,953             | 1,944      | 1,561      | 12.9               | 11.5              | 12.6       | 10.6       |
|                       | Business .....  | 9,437                         | 9,700             | 8,558      | 7,660      | 56.9               | 57.0              | 55.6       | 52.2       |
|                       | Household consumers and individual users.....   | 5,023                         | 5,364             | 4,903      | 5,440      | 30.3               | 31.5              | 31.8       | 37.1       |
| 517                   | Telecommunications  |                               |                   |            |            |                    |                   |            |            |
|                       | Total revenue .....   | 124,610                       | 126,384           | 124,969    | 123,138    | 100.0              | 100.0             | 100.0      | 100.0      |
|                       | Class of customer   |                               |                   |            |            |                    |                   |            |            |
|                       | Government .....  | 3,487                         | 3,461             | 3,512      | 3,397      | 2.8                | 2.7               | 2.8        | 2.8        |
|                       | Business .....  | 45,493                        | 46,670            | 46,565     | 46,023     | 36.5               | 36.9              | 37.3       | 37.4       |
|                       | Household consumers and individual users.....   | 75,630                        | 76,253            | 74,892     | 73,718     | 60.7               | 60.3              | 59.9       | 59.9       |
| 5171                  | Wired telecommunications carriers   |                               |                   |            |            |                    |                   |            |            |
|                       | Total revenue .....   | 45,937                        | 47,241            | 48,124     | 48,081     | 100.0              | 100.0             | 100.0      | 100.0      |
|                       | Class of customer   |                               |                   |            |            |                    |                   |            |            |
|                       | Government .....  | 1,525                         | 1,488             | 1,518      | 1,544      | 3.3                | 3.1               | 3.2        | 3.2        |
|                       | Business .....  | 24,098                        | 24,574            | 25,005     | 25,038     | 52.5               | 52.0              | 52.0       | 52.1       |
|                       | Household consumers and individual users.....   | 20,314                        | 21,179            | 21,601     | 21,499     | 44.2               | 44.8              | 44.9       | 44.7       |
| 5172                  | Wireless telecommunications carriers (except satellite)   |                               |                   |            |            |                    |                   |            |            |
|                       | Total revenue .....   | 46,981                        | 46,966            | 45,935     | 44,215     | 100.0              | 100.0             | 100.0      | 100.0      |
|                       | Class of customer   |                               |                   |            |            |                    |                   |            |            |
|                       | Government .....  | \$                            | \$                | \$         | \$         | \$                 | \$                | \$         | \$         |
|                       | Business .....  | \$                            | \$                | \$         | \$         | \$                 | \$                | \$         | \$         |
|                       | Household consumers and individual users.....   | \$                            | \$                | \$         | \$         | \$                 | \$                | \$         | \$         |

See footnotes at end of table.

**Table 3. Information (NAICS 51) - Estimated Quarterly Revenue for Employer Firms by Class of Customer—Con.**

[Estimates have not been adjusted for seasonal variation, holiday or trading-day differences, or price changes. Estimates are based on data from the Quarterly Services Survey and have been adjusted using results of the 2006 Service Annual Survey. All estimates are based on the 2002 North American Industry Classification System (NAICS). For additional information see [www.census.gov/qss](http://www.census.gov/qss)]

| 2002<br>NAICS<br>code | Kind of business                               | Revenue (Millions of dollars) |                   |            |            | Percent of revenue |                   |            |            |
|-----------------------|--|-------------------------------|-------------------|------------|------------|--------------------|-------------------|------------|------------|
|                       |  | 1Q<br>2008<br>(p)             | 4Q<br>2007<br>(r) | 3Q<br>2007 | 2Q<br>2007 | 1Q<br>2008<br>(p)  | 4Q<br>2007<br>(r) | 3Q<br>2007 | 2Q<br>2007 |
| 5175                  | Cable and other program distribution           |                               |                   |            |            |                    |                   |            |            |
|                       | Total revenue .....                            | 26,317                        | 26,495            | 25,248     | 25,267     | 100.0              | 100.0             | 100.0      | 100.0      |
|                       | Class of customer                              |                               |                   |            |            |                    |                   |            |            |
|                       | Government .....                               | 240                           | 224               | 191        | 196        | 0.9                | 0.8               | 0.8        | 0.8        |
|                       | Business .....                                 | 3,071                         | 3,095             | 2,881      | 2,895      | 11.7               | 11.7              | 11.4       | 11.5       |
|                       | Household consumers and individual users.....  | 23,006                        | 23,176            | 22,176     | 22,176     | 87.4               | 87.5              | 87.8       | 87.8       |
| 517 pt                | Other telecommunications <sup>2</sup>          |                               |                   |            |            |                    |                   |            |            |
|                       | Total revenue .....                            | 5,375                         | 5,682             | 5,662      | 5,575      | 100.0              | 100.0             | 100.0      | 100.0      |
|                       | Class of customer                              |                               |                   |            |            |                    |                   |            |            |
|                       | Government .....                               | 235                           | 259               | 258        | 248        | 4.4                | 4.6               | 4.6        | 4.4        |
|                       | Business .....                                 | 4,248                         | 4,511             | 4,513      | 4,434      | 79.0               | 79.4              | 79.7       | 79.5       |
|                       | Household consumers and individual users.....  | S                             | 912               | 891        | 893        | S                  | 16.1              | 15.7       | 16.0       |
| 5182                  | Data processing, hosting, and related services |                               |                   |            |            |                    |                   |            |            |
|                       | Total revenue .....                            | 17,200                        | 17,934            | 18,106     | 18,617     | 100.0              | 100.0             | 100.0      | 100.0      |
|                       | Class of customer                              |                               |                   |            |            |                    |                   |            |            |
|                       | Government .....                               | 1,711                         | 1,741             | 1,812      | 2,014      | 9.9                | 9.7               | 10.0       | 10.8       |
|                       | Business .....                                 | 14,201                        | 14,707            | 14,651     | 14,852     | 82.6               | 82.0              | 80.9       | 79.8       |
|                       | Household consumers and individual users.....  | S                             | 1,486             | 1,643      | 1,751      | S                  | 8.3               | 9.1        | 9.4        |

(p) Preliminary estimate. (r) Revised estimate.

S Estimate does not meet publication standards because of high sampling variability (coefficient of variation is greater than 30%) or poor response quality (total quantity response rate is less than 50%). Unpublished estimates derived from this table by subtraction are subject to these same limitations and should not be attributed to the U.S. Census Bureau. For a description of publication standards and the total quantity response rate, see [http://www.census.gov/quality/S20-0\\_v1.0\\_Data\\_Release.pdf](http://www.census.gov/quality/S20-0_v1.0_Data_Release.pdf).

(1) Includes NAICS 51113 (book publishers), 51114 (directory and mailing list publishers), and 51119 (other publishers).

(2) Includes NAICS 5173 (telecommunications resellers), 5174 (satellite telecommunications), and 5179 (other telecommunications).

Note: Sector totals and subsector totals may include data for kinds of business not shown. Detail percents may not add to 100 percent due to rounding. Table 4 provides estimated measures of sampling variability. Data users who create their own estimates using data from this report should cite the U.S. Census Bureau as the source of the original data only. Additional information on confidentiality protection, sampling error, nonsampling error, sample design, and definitions may be found at [www.census.gov/svsd/www/qssreliability.html](http://www.census.gov/svsd/www/qssreliability.html).

**Table 4. Information (NAICS 51) - Estimated Measures of Sampling Variability**

[Estimates are shown as percents and are based on data from the Quarterly Services Survey]

| 2002<br>NAICS<br>code | Kind of business                                       | Median coefficient <sup>1</sup> of<br>variation for quarterly<br>total | Standard error for percent of total |                   |            |            |
|-----------------------|--|--|-------------------------------------|-------------------|------------|------------|
|                       |  | Estimate   | 1Q<br>2008<br>(p)                   | 4Q<br>2007<br>(r) | 3Q<br>2007 | 2Q<br>2007 |
| 51                    | Information  |  |                                     |                   |            |            |
|                       | Total revenue .....                                    | 0.9  | Z                                   | Z                 | Z          | Z          |
|                       | Class of customer                                      |  |                                     |                   |            |            |
|                       | Government .....                                       | 3.4  | 0.1                                 | 0.1               | 0.1        | 0.2        |
|                       | Business .....   | 0.9  | 0.3                                 | 0.2               | 0.3        | 0.3        |
|                       | Household consumers and individual users.....          | 1.4  | 0.3                                 | 0.3               | 0.3        | 0.3        |
| 511                   | Publishing industries (except Internet)                |  |                                     |                   |            |            |
|                       | Total revenue .....                                    | 2.5  | Z                                   | Z                 | Z          | Z          |
|                       | Class of customer                                      |  |                                     |                   |            |            |
|                       | Government .....                                       | 4.3  | 0.2                                 | 0.2               | 0.2        | 0.2        |
|                       | Business .....   | 2.7  | 0.5                                 | 0.6               | 0.4        | 0.5        |
|                       | Household consumers and individual users.....          | 3.1  | 0.4                                 | 0.5               | 0.4        | 0.4        |
| 51111                 | Newspaper publishers                                   |  |                                     |                   |            |            |
|                       | Total revenue .....                                    | 4.5  | Z                                   | Z                 | Z          | Z          |
|                       | Class of customer                                      |  |                                     |                   |            |            |
|                       | Government .....                                       | 14.2   | 0.2                                 | 0.2               | 0.3        | 0.3        |
|                       | Business .....   | 4.8  | 0.8                                 | 0.6               | 0.8        | 0.8        |
|                       | Household consumers and individual users.....          | 6.0  | 0.8                                 | 0.6               | 0.8        | 0.8        |
| 51112                 | Periodical publishers                                  |  |                                     |                   |            |            |
|                       | Total revenue .....                                    | 6.5  | Z                                   | Z                 | Z          | Z          |
|                       | Class of customer                                      |  |                                     |                   |            |            |
|                       | Government .....                                       | 15.3   | 0.1                                 | 0.1               | 0.1        | 0.1        |
|                       | Business .....   | 7.9  | 2.3                                 | 2.2               | 2.0        | 1.9        |
|                       | Household consumers and individual users.....          | 10.7   | 2.3                                 | 2.2               | 2.0        | 1.9        |
| 5111 pt               | Book, directory and mailing list, and other publishers |  |                                     |                   |            |            |
|                       | Total revenue .....                                    | 2.4  | Z                                   | Z                 | Z          | Z          |
|                       | Class of customer                                      |  |                                     |                   |            |            |
|                       | Government .....                                       | 7.3  | 0.5                                 | 0.6               | 0.8        | 0.9        |
|                       | Business .....   | 3.1  | 0.8                                 | 0.8               | 0.9        | 1.1        |
|                       | Household consumers and individual users.....          | 3.7  | 0.7                                 | 0.8               | 0.9        | 0.9        |
| 5112                  | Software publishers                                    |  |                                     |                   |            |            |
|                       | Total revenue .....                                    | 3.6  | Z                                   | Z                 | Z          | Z          |
|                       | Class of customer                                      |  |                                     |                   |            |            |
|                       | Government .....                                       | 5.4  | 0.4                                 | 0.5               | 0.3        | 0.5        |
|                       | Business .....   | 3.7  | 0.3                                 | 0.8               | 0.3        | 0.5        |
|                       | Household consumers and individual users.....          | 5.2  | 0.3                                 | 0.5               | 0.4        | 0.3        |
| 512                   | Motion picture and sound recording industries          |  |                                     |                   |            |            |
|                       | Total revenue .....                                    | 3.1  | Z                                   | Z                 | Z          | Z          |
|                       | Class of customer                                      |  |                                     |                   |            |            |
|                       | Government .....                                       | 16.1   | 0.1                                 | 0.1               | 0.1        | 0.2        |
|                       | Business .....   | 2.6  | 1.2                                 | 1.4               | 1.7        | 1.5        |
|                       | Household consumers and individual users.....          | 8.1  | 1.2                                 | 1.4               | 1.7        | 1.6        |

See footnotes at end of table.

**Table 4. Information (NAICS 51) - Estimated Measures of Sampling Variability—Con.**

[Estimates are shown as percents and are based on data from the Quarterly Services Survey]

| 2002<br>NAICS<br>code | Kind of business  | Median coefficient <sup>1</sup> of<br>variation for quarterly<br>total | Standard error for percent of total |                   |            |            |
|-----------------------|---|--|-------------------------------------|-------------------|------------|------------|
|                       |   | Estimate   | 1Q<br>2008<br>(p)                   | 4Q<br>2007<br>(r) | 3Q<br>2007 | 2Q<br>2007 |
| 515                   | Broadcasting (except Internet)  |  |                                     |                   |            |            |
|                       | Total revenue .....   | 2.4  | Z                                   | Z                 | Z          | Z          |
|                       | Class of customer   |  |                                     |                   |            |            |
|                       | Government .....  | 8.6  | 0.1                                 | 0.1               | 0.1        | 0.1        |
|                       | Business .....  | 2.7  | 0.5                                 | 0.5               | 0.4        | 0.5        |
|                       | Household consumers and individual users.....   | 6.5  | 0.4                                 | 0.4               | 0.4        | 0.5        |
| 5151                  | Radio and television broadcasting   |  |                                     |                   |            |            |
|                       | Total revenue .....   | 3.3  | Z                                   | Z                 | Z          | Z          |
|                       | Class of customer   |  |                                     |                   |            |            |
|                       | Government .....  | 9.9  | 0.2                                 | 0.3               | 0.2        | 0.2        |
|                       | Business .....  | 3.8  | 0.6                                 | 0.7               | 0.6        | 0.7        |
|                       | Household consumers and individual users.....   | 8.3  | 0.4                                 | 0.5               | 0.5        | 0.6        |
| 5152                  | Cable and other subscription programming  |  |                                     |                   |            |            |
|                       | Total revenue .....   | 1.5  | Z                                   | Z                 | Z          | Z          |
|                       | Class of customer   |  |                                     |                   |            |            |
|                       | Government .....  | S  | S                                   | S                 | S          | S          |
|                       | Business .....  | 1.4  | 0.7                                 | 0.7               | 0.5        | 0.5        |
|                       | Household consumers and individual users.....   | 8.0  | 0.7                                 | 0.7               | 0.4        | 0.4        |
| 516,<br>5181,<br>519  | Internet publishing and broadcasting, Internet<br>service providers and web search portals,<br>and other information services |  |                                     |                   |            |            |
|                       | Total revenue .....   | 6.8  | Z                                   | Z                 | Z          | Z          |
|                       | Class of customer   |  |                                     |                   |            |            |
|                       | Government .....  | 20.2   | 1.8                                 | 1.6               | 1.6        | 1.6        |
|                       | Business .....  | 7.1  | 4.0                                 | 4.2               | 4.5        | 3.3        |
|                       | Household consumers and individual users.....   | 20.0   | 4.4                                 | 4.4               | 4.6        | 3.8        |
| 517                   | Telecommunications  |  |                                     |                   |            |            |
|                       | Total revenue .....   | 1.4  | Z                                   | Z                 | Z          | Z          |
|                       | Class of customer   |  |                                     |                   |            |            |
|                       | Government .....  | 3.8  | 0.1                                 | 0.1               | 0.1        | 0.1        |
|                       | Business .....  | 2.4  | 0.4                                 | 0.5               | 0.5        | 0.5        |
|                       | Household consumers and individual users.....   | 1.4  | 0.5                                 | 0.6               | 0.5        | 0.5        |
| 5171                  | Wired telecommunications carriers   |  |                                     |                   |            |            |
|                       | Total revenue .....   | 3.5  | Z                                   | Z                 | Z          | Z          |
|                       | Class of customer   |  |                                     |                   |            |            |
|                       | Government .....  | 4.3  | Z                                   | Z                 | Z          | Z          |
|                       | Business .....  | 2.3  | 0.9                                 | 0.9               | 1.0        | 0.9        |
|                       | Household consumers and individual users.....   | 5.3  | 0.9                                 | 0.9               | 1.0        | 0.8        |
| 5172                  | Wireless telecommunications carriers (except satellite)   |  |                                     |                   |            |            |
|                       | Total revenue .....   | 1.2  | Z                                   | Z                 | Z          | Z          |
|                       | Class of customer   |  |                                     |                   |            |            |
|                       | Government .....  | S  | S                                   | S                 | S          | S          |
|                       | Business .....  | S  | S                                   | S                 | S          | S          |
|                       | Household consumers and individual users.....   | S  | S                                   | S                 | S          | S          |

See footnotes at end of table.

**Table 4. Information (NAICS 51) - Estimated Measures of Sampling Variability—Con.**

[Estimates are shown as percents and are based on data from the Quarterly Services Survey]

| 2002<br>NAICS<br>code | Kind of business                               | Median coefficient <sup>1</sup> of<br>variation for quarterly<br>total | Standard error for percent of total |                   |            |            |
|-----------------------|--|--|-------------------------------------|-------------------|------------|------------|
|                       |  | Estimate   | 1Q<br>2008<br>(p)                   | 4Q<br>2007<br>(r) | 3Q<br>2007 | 2Q<br>2007 |
| 5175                  | Cable and other program distribution           |  |                                     |                   |            |            |
|                       | Total revenue .....                            | 1.2  | Z                                   | Z                 | Z          | Z          |
|                       | Class of customer                              |  |                                     |                   |            |            |
|                       | Government .....                               | 21.8   | 0.2                                 | 0.2               | 0.1        | 0.1        |
|                       | Business .....                                 | 10.4   | 1.1                                 | 1.1               | 1.0        | 1.1        |
|                       | Household consumers and individual users.....  | 1.1  | 1.2                                 | 1.2               | 1.1        | 1.1        |
| 517 pt                | Other telecommunications                       |  |                                     |                   |            |            |
|                       | Total revenue .....                            | 5.4  | Z                                   | Z                 | Z          | Z          |
|                       | Class of customer                              |  |                                     |                   |            |            |
|                       | Government .....                               | 8.9  | 0.5                                 | 0.5               | 0.4        | 0.4        |
|                       | Business .....                                 | 6.8  | 3.6                                 | 3.3               | 3.1        | 3.0        |
|                       | Household consumers and individual users.....  | 23.9   | S                                   | 3.4               | 3.2        | 3.0        |
| 5182                  | Data processing, hosting, and related services |  |                                     |                   |            |            |
|                       | Total revenue .....                            | 4.5  | Z                                   | Z                 | Z          | Z          |
|                       | Class of customer                              |  |                                     |                   |            |            |
|                       | Government .....                               | 12.5   | 0.8                                 | 0.8               | 1.1        | 1.8        |
|                       | Business .....                                 | 5.6  | 1.9                                 | 2.1               | 2.6        | 3.2        |
|                       | Household consumers and individual users.....  | 21.6   | S                                   | 1.8               | 2.0        | 1.9        |

(p) Preliminary estimate. (r) Revised estimate. Z Less than .05 percent.

S Corresponding estimate in Table 3 does not meet publication standards because of high sampling variability or poor response quality.

(1) The medians are based on estimates for the most recent four quarters.

Note: Additional information on confidentiality protection, sampling error, nonsampling error, sample design, and definitions may be found at [www.census.gov/svsd/www/qssreliability.html](http://www.census.gov/svsd/www/qssreliability.html).

**Table 5. Professional, Scientific, and Technical Services (NAICS 54) - Estimated Quarterly Revenue for Employer Firms by Class of Customer**

[Estimates have not been adjusted for seasonal variation, holiday or trading-day differences, or price changes. Estimates are based on data from the Quarterly Services Survey and have been adjusted using results of the 2006 Service Annual Survey. All estimates are based on the 2002 North American Industry Classification System (NAICS). For additional information see [www.census.gov/qss](http://www.census.gov/qss)]

| 2002 NAICS code | Kind of business   | Revenue (Millions of dollars) |             |         |         | Percent of revenue |             |         |         |
|-----------------|--|-------------------------------|-------------|---------|---------|--------------------|-------------|---------|---------|
|                 |  | 1Q 2008 (p)                   | 4Q 2007 (r) | 3Q 2007 | 2Q 2007 | 1Q 2008 (p)        | 4Q 2007 (r) | 3Q 2007 | 2Q 2007 |
| 54              | Professional, scientific, and technical services   |                               |             |         |         |                    |             |         |         |
|                 | Total revenue .....  | 310,922                       | 320,572     | 300,703 | 307,559 | 100.0              | 100.0       | 100.0   | 100.0   |
|                 | Class of customer  |                               |             |         |         |                    |             |         |         |
|                 | Government .....   | 62,352                        | 64,521      | 62,798  | 62,007  | 20.1               | 20.1        | 20.9    | 20.2    |
|                 | Business .....   | 215,047                       | 223,273     | 208,058 | 211,672 | 69.2               | 69.6        | 69.2    | 68.8    |
|                 | Household consumers and individual users .....   | 33,523                        | 32,778      | 29,847  | 33,880  | 10.8               | 10.2        | 9.9     | 11.0    |
| 54 pt           | Professional, scientific, and technical services (except landscape architectural services and veterinary services) |                               |             |         |         |                    |             |         |         |
|                 | Total revenue .....  | 304,572                       | 314,284     | 294,410 | 301,062 | 100.0              | 100.0       | 100.0   | 100.0   |
|                 | Class of customer  |                               |             |         |         |                    |             |         |         |
|                 | Government .....   | 62,307                        | 64,469      | 62,742  | 61,957  | 20.5               | 20.5        | 21.3    | 20.6    |
|                 | Business .....   | 213,621                       | 221,902     | 206,697 | 210,229 | 70.1               | 70.6        | 70.2    | 69.8    |
|                 | Household consumers and individual users .....   | 28,644                        | 27,913      | 24,971  | 28,876  | 9.4                | 8.9         | 8.5     | 9.6     |
| 5411            | Legal services   |                               |             |         |         |                    |             |         |         |
|                 | Total revenue .....  | 56,324                        | 69,246      | 58,763  | 60,702  | 100.0              | 100.0       | 100.0   | 100.0   |
|                 | Class of customer  |                               |             |         |         |                    |             |         |         |
|                 | Government .....   | 3,934                         | 4,734       | S       | S       | 7.0                | 6.8         | S       | S       |
|                 | Business .....   | 36,523                        | 47,286      | 40,193  | 40,489  | 64.8               | 68.3        | 68.4    | 66.7    |
|                 | Household consumers and individual users .....   | 15,867                        | 17,226      | 14,480  | 16,059  | 28.2               | 24.9        | 24.6    | 26.5    |
| 5412            | Accounting, tax preparation, bookkeeping, and payroll services   |                               |             |         |         |                    |             |         |         |
|                 | Total revenue .....  | 31,302                        | 23,998      | 21,837  | 26,891  | 100.0              | 100.0       | 100.0   | 100.0   |
|                 | Class of customer  |                               |             |         |         |                    |             |         |         |
|                 | Government .....   | S                             | S           | S       | 1,069   | S                  | S           | S       | 4.0     |
|                 | Business .....   | 25,246                        | 20,484      | 18,579  | 21,471  | 80.7               | 85.4        | 85.1    | 79.8    |
|                 | Household consumers and individual users .....   | 5,345                         | S           | S       | 4,351   | 17.1               | S           | S       | 16.2    |
| 5413            | Architectural, engineering, and related services   |                               |             |         |         |                    |             |         |         |
|                 | Total revenue .....  | 63,850                        | 65,158      | 62,931  | 60,405  | 100.0              | 100.0       | 100.0   | 100.0   |
|                 | Class of customer  |                               |             |         |         |                    |             |         |         |
|                 | Government .....   | 22,803                        | 23,641      | 22,820  | 22,107  | 35.7               | 36.3        | 36.3    | 36.6    |
|                 | Business .....   | 38,748                        | 39,110      | 37,474  | 35,609  | 60.7               | 60.0        | 59.5    | 59.0    |
|                 | Household consumers and individual users .....   | 2,299                         | 2,407       | 2,637   | 2,689   | 3.6                | 3.7         | 4.2     | 4.5     |
| 5413 pt         | Architectural and related services <sup>1</sup>  |                               |             |         |         |                    |             |         |         |
|                 | Total revenue .....  | 16,424                        | 16,872      | 16,126  | 15,838  | 100.0              | 100.0       | 100.0   | 100.0   |
|                 | Class of customer  |                               |             |         |         |                    |             |         |         |
|                 | Government .....   | S                             | S           | 2,373   | 2,403   | S                  | S           | 14.7    | 15.2    |
|                 | Business .....   | 11,969                        | 12,773      | 11,754  | 11,374  | 72.9               | 75.7        | 72.9    | 71.8    |
|                 | Household consumers and individual users .....   | 1,790                         | 1,641       | 1,999   | 2,061   | 10.9               | 9.7         | 12.4    | 13.0    |
| 54133           | Engineering services   |                               |             |         |         |                    |             |         |         |
|                 | Total revenue .....  | 47,426                        | 48,286      | 46,805  | 44,567  | 100.0              | 100.0       | 100.0   | 100.0   |
|                 | Class of customer  |                               |             |         |         |                    |             |         |         |
|                 | Government .....   | 20,138                        | 21,183      | 20,447  | 19,704  | 42.5               | 43.9        | 43.7    | 44.2    |
|                 | Business .....   | 26,779                        | 26,337      | 25,720  | 24,235  | 56.5               | 54.5        | 55.0    | 54.4    |
|                 | Household consumers and individual users .....   | S                             | S           | S       | S       | S                  | S           | S       | S       |

See footnotes at end of table.

**Table 5. Professional, Scientific, and Technical Services (NAICS 54) - Estimated Quarterly Revenue for Employer Firms by Class of Customer—Con.**

[Estimates have not been adjusted for seasonal variation, holiday or trading-day differences, or price changes. Estimates are based on data from the Quarterly Services Survey and have been adjusted using results of the 2006 Service Annual Survey. All estimates are based on the 2002 North American Industry Classification System (NAICS). For additional information see [www.census.gov/qss](http://www.census.gov/qss)]

| 2002 NAICS code | Kind of business  | Revenue (Millions of dollars) |             |         |         | Percent of revenue |             |         |         |
|-----------------|---|-------------------------------|-------------|---------|---------|--------------------|-------------|---------|---------|
|                 |   | 1Q 2008 (p)                   | 4Q 2007 (r) | 3Q 2007 | 2Q 2007 | 1Q 2008 (p)        | 4Q 2007 (r) | 3Q 2007 | 2Q 2007 |
| 5415            | Computer systems design and related services                        |                               |             |         |         |                    |             |         |         |
|                 | Total revenue .....   | 57,163                        | 56,126      | 54,272  | 54,554  | 100.0              | 100.0       | 100.0   | 100.0   |
|                 | Class of customer   |                               |             |         |         |                    |             |         |         |
|                 | Government .....  | 16,998                        | 16,792      | 16,802  | 16,520  | 29.7               | 29.9        | 31.0    | 30.3    |
|                 | Business .....  | 39,807                        | 38,670      | 37,030  | 37,516  | 69.6               | 68.9        | 68.2    | 68.8    |
|                 | Household consumers and individual users .....                      | \$                            | \$          | \$      | \$      | \$                 | \$          | \$      | \$      |
| 5416            | Management, scientific, and technical consulting services           |                               |             |         |         |                    |             |         |         |
|                 | Total revenue .....   | 39,212                        | 40,790      | 40,030  | 41,003  | 100.0              | 100.0       | 100.0   | 100.0   |
|                 | Class of customer   |                               |             |         |         |                    |             |         |         |
|                 | Government .....  | 6,930                         | 7,070       | 7,161   | 6,606   | 17.7               | 17.3        | 17.9    | 16.1    |
|                 | Business .....  | 31,431                        | 32,769      | 32,030  | 33,477  | 80.2               | 80.3        | 80.0    | 81.6    |
|                 | Household consumers and individual users .....                      | 851                           | 951         | 839     | 920     | 2.2                | 2.3         | 2.1     | 2.2     |
| 5417            | Scientific research and development services                        |                               |             |         |         |                    |             |         |         |
|                 | Total revenue .....   | 25,198                        | 26,022      | 25,147  | 24,844  | 100.0              | 100.0       | 100.0   | 100.0   |
|                 | Class of customer   |                               |             |         |         |                    |             |         |         |
|                 | Government .....  | 9,592                         | 10,060      | 9,825   | 9,824   | 38.1               | 38.7        | 39.1    | 39.5    |
|                 | Business .....  | 14,967                        | 15,533      | 14,970  | 14,577  | 59.4               | 59.7        | 59.5    | 58.7    |
|                 | Household consumers and individual users .....                      | 639                           | 429         | \$      | \$      | 2.5                | 1.6         | \$      | \$      |
| 5418            | Advertising and related services                                    |                               |             |         |         |                    |             |         |         |
|                 | Total revenue .....   | 18,657                        | 19,418      | 18,260  | 18,489  | 100.0              | 100.0       | 100.0   | 100.0   |
|                 | Class of customer   |                               |             |         |         |                    |             |         |         |
|                 | Government .....  | 574                           | 554         | 587     | 653     | 3.1                | 2.9         | 3.2     | 3.5     |
|                 | Business .....  | 17,548                        | 18,377      | 17,253  | 17,402  | 94.1               | 94.6        | 94.5    | 94.1    |
|                 | Household consumers and individual users .....                      | 535                           | 487         | 420     | 434     | 2.9                | 2.5         | 2.3     | 2.3     |
| 541 pt          | Other professional, scientific, and technical services <sup>2</sup> |                               |             |         |         |                    |             |         |         |
|                 | Total revenue .....   | 19,216                        | 19,814      | 19,463  | 20,671  | 100.0              | 100.0       | 100.0   | 100.0   |
|                 | Class of customer   |                               |             |         |         |                    |             |         |         |
|                 | Government .....  | \$                            | \$          | 824     | 1,074   | \$                 | \$          | 4.2     | 5.4     |
|                 | Business .....  | 10,777                        | 11,044      | 10,529  | 11,131  | 56.1               | 55.7        | 54.1    | 53.5    |
|                 | Household consumers and individual users .....                      | 7,629                         | 7,865       | 8,110   | 8,466   | 39.7               | 39.7        | 41.7    | 41.1    |

(p) Preliminary estimate. (r) Revised estimate.

S Estimate does not meet publication standards because of high sampling variability (coefficient of variation is greater than 30%) or poor response quality (total quantity response rate is less than 50%). Unpublished estimates derived from this table by subtraction are subject to these same limitations and should not be attributed to the U.S. Census Bureau. For a description of publication standards and the total quantity response rate, see [http://www.census.gov/quality/S20-0\\_v1.0\\_Data\\_Release.pdf](http://www.census.gov/quality/S20-0_v1.0_Data_Release.pdf).

(1) Includes all of NAICS 5413 (architectural, engineering, and related services) except 54133 (engineering services).

(2) Includes NAICS 5414 (specialized design services) and 5419 (other professional, scientific, and technical services).

Note: Sector totals and subsector totals may include data for kinds of business not shown. Detail percents may not add to 100 percent due to rounding. Table 6 provides estimated measures of sampling variability. Data users who create their own estimates using data from this report should cite the U.S. Census Bureau as the source of the original data only. Additional information on confidentiality protection, sampling error, nonsampling error, sample design, and definitions may be found at [www.census.gov/svsd/www/qssreliability.html](http://www.census.gov/svsd/www/qssreliability.html).

**Table 6. Professional, Scientific, and Technical Services (NAICS 54) - Estimated Measures of Sampling Variability**

[Estimates are shown as percents and are based on data from the Quarterly Services Survey]

| 2002<br>NAICS<br>code | Kind of business   | Median coefficient <sup>1</sup> of<br>variation for quarterly<br>total | Standard error for percent of total |                   |            |            |
|-----------------------|--|--|-------------------------------------|-------------------|------------|------------|
|                       |  | Estimate   | 1Q<br>2008<br>(p)                   | 4Q<br>2007<br>(r) | 3Q<br>2007 | 2Q<br>2007 |
| 54                    | Professional, scientific, and technical services   |  |                                     |                   |            |            |
|                       | Total revenue .....  | 2.4  | Z                                   | Z                 | Z          | Z          |
|                       | Class of customer  |  |                                     |                   |            |            |
|                       | Government .....   | 4.4  | 0.6                                 | 0.8               | 1.0        | 0.9        |
|                       | Business .....   | 2.7  | 0.8                                 | 1.1               | 1.1        | 1.0        |
|                       | Household consumers and individual users .....   | 6.1  | 0.4                                 | 0.5               | 0.6        | 0.4        |
| 54 pt                 | Professional, scientific, and technical services<br>(except landscape architectural services<br>and veterinary services) |  |                                     |                   |            |            |
|                       | Total revenue .....  | 2.3  | Z                                   | Z                 | Z          | Z          |
|                       | Class of customer  |  |                                     |                   |            |            |
|                       | Government .....   | 4.4  | 0.6                                 | 0.9               | 1.1        | 0.9        |
|                       | Business .....   | 2.7  | 0.8                                 | 1.0               | 1.1        | 0.9        |
|                       | Household consumers and individual users .....   | 5.7  | 0.4                                 | 0.4               | 0.5        | 0.3        |
| 5411                  | Legal services   |  |                                     |                   |            |            |
|                       | Total revenue .....  | 5.8  | Z                                   | Z                 | Z          | Z          |
|                       | Class of customer  |  |                                     |                   |            |            |
|                       | Government .....   | 20.3   | 1.1                                 | 1.3               | S          | S          |
|                       | Business .....   | 7.4  | 2.5                                 | 2.8               | 2.8        | 1.9        |
|                       | Household consumers and individual users .....   | 8.1  | 2.1                                 | 2.0               | 2.3        | 1.6        |
| 5412                  | Accounting, tax preparation, bookkeeping, and payroll services   |  |                                     |                   |            |            |
|                       | Total revenue .....  | 9.3  | Z                                   | Z                 | Z          | Z          |
|                       | Class of customer  |  |                                     |                   |            |            |
|                       | Government .....   | 33.1   | S                                   | S                 | S          | 1.2        |
|                       | Business .....   | 9.7  | 1.6                                 | 1.2               | 1.5        | 1.8        |
|                       | Household consumers and individual users .....   | 13.3   | 0.9                                 | S                 | S          | 1.1        |
| 5413                  | Architectural, engineering, and related services   |  |                                     |                   |            |            |
|                       | Total revenue .....  | 3.4  | Z                                   | Z                 | Z          | Z          |
|                       | Class of customer  |  |                                     |                   |            |            |
|                       | Government .....   | 6.1  | 2.5                                 | 2.5               | 2.1        | 2.1        |
|                       | Business .....   | 6.5  | 2.9                                 | 2.6               | 2.1        | 2.3        |
|                       | Household consumers and individual users .....   | 16.8   | 0.6                                 | 0.6               | 0.7        | 0.6        |
| 5413 pt               | Architectural and related services   |  |                                     |                   |            |            |
|                       | Total revenue .....  | 5.8  | Z                                   | Z                 | Z          | Z          |
|                       | Class of customer  |  |                                     |                   |            |            |
|                       | Government .....   | 30.2   | S                                   | S                 | 6.0        | 5.0        |
|                       | Business .....   | 13.5   | 7.4                                 | 6.8               | 6.4        | 6.0        |
|                       | Household consumers and individual users .....   | 19.0   | 2.3                                 | 2.0               | 2.7        | 2.4        |
| 54133                 | Engineering services   |  |                                     |                   |            |            |
|                       | Total revenue .....  | 3.6  | Z                                   | Z                 | Z          | Z          |
|                       | Class of customer  |  |                                     |                   |            |            |
|                       | Government .....   | 5.2  | 1.8                                 | 1.7               | 1.4        | 1.5        |
|                       | Business .....   | 5.1  | 2.0                                 | 1.7               | 1.5        | 1.7        |
|                       | Household consumers and individual users .....   | S  | S                                   | S                 | S          | S          |

See footnotes at end of table.

**Table 6. Professional, Scientific, and Technical Services (NAICS 54) - Estimated Measures of Sampling Variability—Con.**

[Estimates are shown as percents and are based on data from the Quarterly Services Survey]

| 2002 NAICS code | Kind of business  | Median coefficient <sup>1</sup> of variation for quarterly total | Standard error for percent of total |             |         |         |
|-----------------|---|--|-------------------------------------|-------------|---------|---------|
|                 |   | Estimate   | 1Q 2008 (p)                         | 4Q 2007 (r) | 3Q 2007 | 2Q 2007 |
| 5415            | Computer systems design and related services              |  |                                     |             |         |         |
|                 | Total revenue .....                                       | 4.0  | Z                                   | Z           | Z       | Z       |
|                 | Class of customer   |  |                                     |             |         |         |
|                 | Government .....  | 7.9  | 1.3                                 | 1.6         | 1.7     | 2.0     |
|                 | Business .....  | 3.6  | 1.2                                 | 1.4         | 1.4     | 1.8     |
|                 | Household consumers and individual users .....            | S  | S                                   | S           | S       | S       |
| 5416            | Management, scientific, and technical consulting services |  |                                     |             |         |         |
|                 | Total revenue .....                                       | 4.7  | Z                                   | Z           | Z       | Z       |
|                 | Class of customer   |  |                                     |             |         |         |
|                 | Government .....  | 12.8   | 1.7                                 | 1.9         | 1.9     | 1.6     |
|                 | Business .....  | 4.5  | 1.7                                 | 2.0         | 2.0     | 1.6     |
|                 | Household consumers and individual users .....            | 20.9   | 0.4                                 | 0.6         | 0.6     | 0.6     |
| 5417            | Scientific research and development services              |  |                                     |             |         |         |
|                 | Total revenue .....                                       | 10.1   | Z                                   | Z           | Z       | Z       |
|                 | Class of customer   |  |                                     |             |         |         |
|                 | Government .....  | 12.8   | 3.0                                 | 3.3         | 3.2     | 3.1     |
|                 | Business .....  | 12.6   | 3.4                                 | 3.6         | 3.4     | 3.4     |
|                 | Household consumers and individual users .....            | 16.3   | 0.5                                 | 0.5         | S       | S       |
| 5418            | Advertising and related services                          |  |                                     |             |         |         |
|                 | Total revenue .....                                       | 3.9  | Z                                   | Z           | Z       | Z       |
|                 | Class of customer   |  |                                     |             |         |         |
|                 | Government .....  | 15.3   | 0.4                                 | 0.5         | 0.5     | 0.5     |
|                 | Business .....  | 4.2  | 0.7                                 | 0.7         | 0.6     | 0.6     |
|                 | Household consumers and individual users .....            | 22.7   | 0.6                                 | 0.7         | 0.6     | 0.6     |
| 541 pt          | Other professional, scientific, and technical services    |  |                                     |             |         |         |
|                 | Total revenue .....                                       | 4.0  | Z                                   | Z           | Z       | Z       |
|                 | Class of customer   |  |                                     |             |         |         |
|                 | Government .....  | 28.1   | S                                   | S           | 1.2     | 1.1     |
|                 | Business .....  | 7.1  | 3.1                                 | 3.3         | 3.3     | 3.6     |
|                 | Household consumers and individual users .....            | 9.4  | 2.6                                 | 2.9         | 2.9     | 3.4     |

(p) Preliminary estimate. (r) Revised estimate. Z Less than .05 percent.

S Corresponding estimate in Table 5 does not meet publication standards because of high sampling variability or poor response quality.

(1) The medians are based on estimates for the most recent four quarters.

Note: Additional information on confidentiality protection, sampling error, nonsampling error, sample design, and definitions may be found at [www.census.gov/svsd/www/qssreliability.html](http://www.census.gov/svsd/www/qssreliability.html).

**Table 7. Administrative and Support and Waste Management and Remediation Services (NAICS 56) - Estimated Quarterly Revenue for Employer Firms by Class of Customer**

[Estimates have not been adjusted for seasonal variation, holiday or trading-day differences, or price changes. Estimates are based on data from the Quarterly Services Survey and have been adjusted using results of the 2006 Service Annual Survey. All estimates are based on the 2002 North American Industry Classification System (NAICS). For additional information see [www.census.gov/qss](http://www.census.gov/qss)]

| 2002<br>NAICS<br>code | Kind of business   | Revenue (Millions of dollars) |                   |            |            | Percent of revenue |                   |            |            |
|-----------------------|--|-------------------------------|-------------------|------------|------------|--------------------|-------------------|------------|------------|
|                       |  | 1Q<br>2008<br>(p)             | 4Q<br>2007<br>(r) | 3Q<br>2007 | 2Q<br>2007 | 1Q<br>2008<br>(p)  | 4Q<br>2007<br>(r) | 3Q<br>2007 | 2Q<br>2007 |
| 56                    | Administrative and support and waste management and remediation services                             |                               |                   |            |            |                    |                   |            |            |
|                       | Total revenue .....  | 143,969                       | 145,789           | 145,327    | 145,041    | 100.0              | 100.0             | 100.0      | 100.0      |
|                       | Class of customer  |                               |                   |            |            |                    |                   |            |            |
|                       | Government .....   | 14,752                        | 14,650            | 14,061     | 14,025     | 10.2               | 10.0              | 9.7        | 9.7        |
|                       | Business .....   | 108,600                       | 107,951           | 108,379    | 107,270    | 75.4               | 74.0              | 74.6       | 74.0       |
|                       | Household consumers and individual users .....   | 20,617                        | 23,188            | 22,887     | 23,746     | 14.3               | 15.9              | 15.7       | 16.4       |
| 56 pt                 | Administrative and support and waste management and remediation services (except landscape services) |                               |                   |            |            |                    |                   |            |            |
|                       | Total revenue .....  | 133,081                       | 132,781           | 132,037    | 131,431    | 100.0              | 100.0             | 100.0      | 100.0      |
|                       | Class of customer  |                               |                   |            |            |                    |                   |            |            |
|                       | Government .....   | 13,202                        | 12,849            | 12,674     | 12,860     | 9.9                | 9.7               | 9.6        | 9.8        |
|                       | Business .....   | 102,781                       | 101,178           | 101,105    | 99,594     | 77.2               | 76.2              | 76.6       | 75.8       |
|                       | Household consumers and individual users .....   | 17,098                        | 18,754            | 18,258     | 18,977     | 12.8               | 14.1              | 13.8       | 14.4       |
| 561                   | Administrative and support services  |                               |                   |            |            |                    |                   |            |            |
|                       | Total revenue .....  | 124,902                       | 126,215           | 125,897    | 126,269    | 100.0              | 100.0             | 100.0      | 100.0      |
|                       | Class of customer  |                               |                   |            |            |                    |                   |            |            |
|                       | Government .....   | 11,275                        | 11,014            | 10,528     | 10,731     | 9.0                | 8.7               | 8.4        | 8.5        |
|                       | Business .....   | 96,199                        | 95,673            | 95,665     | 94,797     | 77.0               | 75.8              | 76.0       | 75.1       |
|                       | Household consumers and individual users .....   | 17,428                        | 19,528            | 19,704     | 20,741     | 14.0               | 15.5              | 15.7       | 16.4       |
| 5613                  | Employment services  |                               |                   |            |            |                    |                   |            |            |
|                       | Total revenue .....  | 45,810                        | 46,701            | 44,071     | 43,819     | 100.0              | 100.0             | 100.0      | 100.0      |
|                       | Class of customer  |                               |                   |            |            |                    |                   |            |            |
|                       | Government .....   | 1,319                         | 1,170             | 1,161      | 1,355      | 2.9                | 2.5               | 2.6        | 3.1        |
|                       | Business .....   | 43,755                        | 44,461            | 41,947     | 41,015     | 95.5               | 95.2              | 95.2       | 93.6       |
|                       | Household consumers and individual users .....   | S                             | S                 | S          | S          | S                  | S                 | S          | S          |
| 5615                  | Travel arrangement and reservation services  |                               |                   |            |            |                    |                   |            |            |
|                       | Total revenue .....  | 8,303                         | 7,918             | 8,287      | 8,804      | 100.0              | 100.0             | 100.0      | 100.0      |
|                       | Class of customer  |                               |                   |            |            |                    |                   |            |            |
|                       | Government .....   | 324                           | S                 | 350        | 302        | 3.9                | S                 | 4.2        | 3.4        |
|                       | Business .....   | 3,554                         | S                 | 3,331      | 3,496      | 42.8               | S                 | 40.2       | 39.7       |
|                       | Household consumers and individual users .....   | 4,425                         | S                 | 4,606      | 5,006      | 53.3               | S                 | 55.6       | 56.9       |
| 561 pt                | Other administrative and support services <sup>1</sup>   |                               |                   |            |            |                    |                   |            |            |
|                       | Total revenue .....  | 70,789                        | 71,596            | 73,539     | 73,646     | 100.0              | 100.0             | 100.0      | 100.0      |
|                       | Class of customer  |                               |                   |            |            |                    |                   |            |            |
|                       | Government .....   | 9,632                         | 9,520             | 9,017      | 9,074      | 13.6               | 13.3              | 12.3       | 12.3       |
|                       | Business .....   | 48,890                        | 47,902            | 50,387     | 50,286     | 69.1               | 66.9              | 68.5       | 68.3       |
|                       | Household consumers and individual users .....   | 12,267                        | 14,174            | 14,135     | 14,286     | 17.3               | 19.8              | 19.2       | 19.4       |

See footnotes at end of table.

**Table 7. Administrative and Support and Waste Management and Remediation Services (NAICS 56) - Estimated Quarterly Revenue for Employer Firms by Class of Customer—Con.**

[Estimates have not been adjusted for seasonal variation, holiday or trading-day differences, or price changes. Estimates are based on data from the Quarterly Services Survey and have been adjusted using results of the 2006 Service Annual Survey. All estimates are based on the 2002 North American Industry Classification System (NAICS). For additional information see [www.census.gov/qss](http://www.census.gov/qss)]

| 2002 NAICS code | Kind of business                               | Revenue (Millions of dollars) |             |         |         | Percent of revenue |             |         |         |
|-----------------|--|-------------------------------|-------------|---------|---------|--------------------|-------------|---------|---------|
|                 |  | 1Q 2008 (p)                   | 4Q 2007 (r) | 3Q 2007 | 2Q 2007 | 1Q 2008 (p)        | 4Q 2007 (r) | 3Q 2007 | 2Q 2007 |
| 562             | Waste management and remediation services      |                               |             |         |         |                    |             |         |         |
|                 | Total revenue .....                            | 19,067                        | 19,574      | 19,430  | 18,772  | 100.0              | 100.0       | 100.0   | 100.0   |
|                 | Class of customer                              |                               |             |         |         |                    |             |         |         |
|                 | Government .....                               | S                             | S           | S       | S       | S                  | S           | S       | S       |
|                 | Business .....                                 | 12,401                        | 12,278      | 12,714  | 12,473  | 65.0               | 62.7        | 65.4    | 66.4    |
|                 | Household consumers and individual users ..... | 3,189                         | 3,660       | 3,183   | 3,005   | 16.7               | 18.7        | 16.4    | 16.0    |

(p) Preliminary estimate. (r) Revised estimate.

S Estimate does not meet publication standards because of high sampling variability (coefficient of variation is greater than 30%) or poor response quality (total quantity response rate is less than 50%). Unpublished estimates derived from this table by subtraction are subject to these same limitations and should not be attributed to the U.S. Census Bureau. For a description of publication standards and the total quantity response rate, see [http://www.census.gov/quality/S20-0\\_v1.0\\_Data\\_Release.pdf](http://www.census.gov/quality/S20-0_v1.0_Data_Release.pdf).

(1) Includes NAICS 5611 (office administrative services), 5612 (facilities support services), 5614 (business support services), 5616 (investigation and security services), 5617 (services to buildings and dwellings), and 5619 (other support services).

Note: Sector totals and subsector totals may include data for kinds of business not shown. Detail percents may not add to 100 percent due to rounding. Table 8 provides estimated measures of sampling variability. Data users who create their own estimates using data from this report should cite the U.S. Census Bureau as the source of the original data only. Additional information on confidentiality protection, sampling error, nonsampling error, sample design, and definitions may be found at [www.census.gov/svsd/www/qssreliability.html](http://www.census.gov/svsd/www/qssreliability.html).

**Table 8. Administrative and Support and Waste Management and Remediation Services (NAICS 56) - Estimated Measures of Sampling Variability**

[Estimates are shown as percents and are based on data from the Quarterly Services Survey]

| 2002 NAICS code | Kind of business   | Median coefficient <sup>1</sup> of variation for quarterly total | Standard error for percent of total |             |         |         |
|-----------------|--|--|-------------------------------------|-------------|---------|---------|
|                 |  | Estimate   | 1Q 2008 (p)                         | 4Q 2007 (r) | 3Q 2007 | 2Q 2007 |
| 56              | Administrative and support and waste management and remediation services                             |  |                                     |             |         |         |
|                 | Total revenue .....  | 2.8  | Z                                   | Z           | Z       | Z       |
|                 | Class of customer  |  |                                     |             |         |         |
|                 | Government .....   | 10.2   | 0.9                                 | 0.9         | 0.9     | 0.9     |
|                 | Business .....   | 2.9  | 0.9                                 | 1.1         | 1.0     | 1.0     |
|                 | Household consumers and individual users .....   | 5.0  | 0.7                                 | 1.1         | 0.9     | 0.7     |
| 56 pt           | Administrative and support and waste management and remediation services (except landscape services) |  |                                     |             |         |         |
|                 | Total revenue .....  | 3.1  | Z                                   | Z           | Z       | Z       |
|                 | Class of customer  |  |                                     |             |         |         |
|                 | Government .....   | 11.9   | 1.0                                 | 1.0         | 1.1     | 1.1     |
|                 | Business .....   | 2.8  | 1.0                                 | 1.2         | 1.1     | 1.1     |
|                 | Household consumers and individual users .....   | 6.0  | 0.6                                 | 1.0         | 0.7     | 0.5     |
| 561             | Administrative and support services  |  |                                     |             |         |         |
|                 | Total revenue .....  | 3.4  | Z                                   | Z           | Z       | Z       |
|                 | Class of customer  |  |                                     |             |         |         |
|                 | Government .....   | 12.2   | 0.9                                 | 0.9         | 0.9     | 1.0     |
|                 | Business .....   | 3.3  | 0.8                                 | 1.3         | 1.1     | 1.1     |
|                 | Household consumers and individual users .....   | 6.0  | 0.8                                 | 1.2         | 1.0     | 0.8     |
| 5613            | Employment services  |  |                                     |             |         |         |
|                 | Total revenue .....  | 5.6  | Z                                   | Z           | Z       | Z       |
|                 | Class of customer  |  |                                     |             |         |         |
|                 | Government .....   | 17.5   | 0.5                                 | 0.5         | 0.5     | 0.5     |
|                 | Business .....   | 5.9  | 0.9                                 | 1.2         | 0.9     | 1.5     |
|                 | Household consumers and individual users .....   | S  | S                                   | S           | S       | S       |
| 5615            | Travel arrangement and reservation services  |  |                                     |             |         |         |
|                 | Total revenue .....  | 5.3  | Z                                   | Z           | Z       | Z       |
|                 | Class of customer  |  |                                     |             |         |         |
|                 | Government .....   | 15.4   | 0.6                                 | S           | 0.6     | 0.7     |
|                 | Business .....   | 6.5  | 1.9                                 | S           | 1.8     | 2.6     |
|                 | Household consumers and individual users .....   | 6.5  | 1.5                                 | S           | 1.7     | 2.1     |
| 561 pt          | Other administrative and support services  |  |                                     |             |         |         |
|                 | Total revenue .....  | 3.9  | Z                                   | Z           | Z       | Z       |
|                 | Class of customer  |  |                                     |             |         |         |
|                 | Government .....   | 13.7   | 1.4                                 | 1.4         | 1.4     | 1.6     |
|                 | Business .....   | 3.3  | 1.5                                 | 2.1         | 1.7     | 1.7     |
|                 | Household consumers and individual users .....   | 8.9  | 1.4                                 | 2.0         | 1.4     | 1.0     |
| 562             | Waste management and remediation services  |  |                                     |             |         |         |
|                 | Total revenue .....  | 7.7  | Z                                   | Z           | Z       | Z       |
|                 | Class of customer  |  |                                     |             |         |         |
|                 | Government .....   | S  | S                                   | S           | S       | S       |
|                 | Business .....   | 5.6  | 4.2                                 | 3.9         | 3.9     | 4.0     |
|                 | Household consumers and individual users .....   | 14.4   | 2.2                                 | 2.0         | 1.7     | 1.4     |

(p) Preliminary estimate. (r) Revised estimate. Z Less than .05 percent.

S Corresponding estimate in Table 7 does not meet publication standards because of high sampling variability or poor response quality.

(1) The medians are based on estimates for the most recent four quarters.

Note: Additional information on confidentiality protection, sampling error, nonsampling error, sample design, and definitions may be found at [www.census.gov/svsd/www/qsreliability.html](http://www.census.gov/svsd/www/qsreliability.html).

**Table 9. Selected Health Care Services - Estimated Quarterly Revenue, Expenses, Inpatient Days, and Discharges for Employer Firms**

[Estimates have not been adjusted for seasonal variation, holiday or trading-day differences, or price changes. Estimates are based on data from the Quarterly Services Survey and have been adjusted using results of the 2006 Service Annual Survey. All estimates are based on the 2002 North American Industry Classification System (NAICS). For additional information see [www.census.gov/qss](http://www.census.gov/qss)]

| 2002 NAICS code | Kind of business  | Total estimate |             |         |         |         |         | Percent change           |                          |                          |                          |
|-----------------|---|----------------|-------------|---------|---------|---------|---------|--------------------------|--------------------------|--------------------------|--------------------------|
|                 |   | 1Q 2008 (p)    | 4Q 2007 (r) | 3Q 2007 | 2Q 2007 | 1Q 2007 | 4Q 2006 | 1Q 2008 from 4Q 2007 (p) | 4Q 2007 from 3Q 2007 (r) | 1Q 2008 from 1Q 2007 (p) | 4Q 2007 from 4Q 2006 (r) |
| 62 pt           | Selected health care services <sup>1</sup>              |                |             |         |         |         |         |                          |                          |                          |                          |
|                 | Total revenue (in millions) .....                       | 228,511        | 219,990     | 215,550 | 214,413 | 211,879 | 204,725 | 3.9                      | 2.1                      | 7.8                      | 7.5                      |
|                 | Total expenses (in millions) .....                      | 209,071        | 204,181     | 198,859 | 195,408 | 194,212 | 187,792 | 2.4                      | 2.7                      | 7.7                      | 8.7                      |
| 62 pt           | Selected health care services - taxable <sup>1</sup>    |                |             |         |         |         |         |                          |                          |                          |                          |
|                 | Total revenue (in millions).....                        | 48,652         | 46,495      | 45,218  | 43,456  | 43,518  | 42,278  | 4.6                      | 2.8                      | 11.8                     | 10.0                     |
|                 | Total expenses (in millions) .....                      | 42,779         | 41,736      | 40,384  | 38,905  | 38,578  | 37,519  | 2.5                      | 3.3                      | 10.9                     | 11.2                     |
| 62 pt           | Selected health care services - tax-exempt <sup>1</sup> |                |             |         |         |         |         |                          |                          |                          |                          |
|                 | Total revenue (in millions).....                        | 179,859        | 173,495     | 170,332 | 170,957 | 168,361 | 162,447 | 3.7                      | 1.9                      | 6.8                      | 6.8                      |
|                 | Total expenses (in millions) .....                      | 166,292        | 162,445     | 158,475 | 156,503 | 155,634 | 150,273 | 2.4                      | 2.5                      | 6.8                      | 8.1                      |
| 622             | Hospitals   |                |             |         |         |         |         |                          |                          |                          |                          |
|                 | Total revenue (in millions).....                        | 187,219        | 179,555     | 175,999 | 175,653 | 173,789 | 167,600 | 4.3                      | 2.0                      | 7.7                      | 7.1                      |
|                 | Total expenses (in millions) .....                      | 169,477        | 164,979     | 160,764 | 158,062 | 157,508 | 151,787 | 2.7                      | 2.6                      | 7.6                      | 8.7                      |
|                 | Inpatient days (in thousands) .....                     | 60,373         | 57,013      | 56,726  | 56,749  | 58,737  | 57,152  | 5.9                      | 0.5                      | 2.8                      | -0.2                     |
|                 | Discharges (in thousands) .....                         | 9,490          | 9,082       | 9,001   | 8,977   | 9,212   | 9,020   | 4.5                      | 0.9                      | 3.0                      | 0.7                      |
| 622             | Hospitals - taxable                                     |                |             |         |         |         |         |                          |                          |                          |                          |
|                 | Total revenue (in millions).....                        | 23,151         | 21,708      | 20,925  | 19,961  | 20,535  | 20,193  | 6.6                      | 3.7                      | 12.7                     | 7.5                      |
|                 | Total expenses (in millions) .....                      | 19,119         | 18,362      | 17,732  | 16,793  | 17,001  | 16,728  | 4.1                      | 3.6                      | 12.5                     | 9.8                      |
|                 | Inpatient days (in thousands) .....                     | 9,560          | 8,845       | 8,641   | 8,216   | 8,747   | 8,283   | 8.1                      | 2.4                      | 9.3                      | 6.8                      |
|                 | Discharges (in thousands) .....                         | 1,493          | 1,413       | 1,402   | 1,346   | 1,429   | 1,392   | 5.7                      | 0.8                      | 4.5                      | 1.5                      |
| 622             | Hospitals - tax-exempt                                  |                |             |         |         |         |         |                          |                          |                          |                          |
|                 | Total revenue (in millions).....                        | 164,068        | 157,847     | 155,074 | 155,692 | 153,254 | 147,407 | 3.9                      | 1.8                      | 7.1                      | 7.1                      |
|                 | Total expenses (in millions) .....                      | 150,358        | 146,617     | 143,032 | 141,269 | 140,507 | 135,059 | 2.6                      | 2.5                      | 7.0                      | 8.6                      |
|                 | Inpatient days (in thousands) .....                     | 50,813         | 48,168      | 48,085  | 48,533  | 49,990  | 48,869  | 5.5                      | 0.2                      | 1.6                      | -1.4                     |
|                 | Discharges (in thousands) .....                         | 7,997          | 7,669       | 7,599   | 7,631   | 7,783   | 7,628   | 4.3                      | 0.9                      | 2.7                      | 0.5                      |
| 623             | Nursing and residential care facilities                 |                |             |         |         |         |         |                          |                          |                          |                          |
|                 | Total revenue (in millions).....                        | 41,292         | 40,435      | 39,551  | 38,760  | 38,090  | 37,125  | 2.1                      | 2.2                      | 8.4                      | 8.9                      |
|                 | Total expenses (in millions) .....                      | 39,594         | 39,202      | 38,095  | 37,346  | 36,704  | 36,005  | 1.0                      | 2.9                      | 7.9                      | 8.9                      |
| 623             | Nursing and residential care facilities - taxable       |                |             |         |         |         |         |                          |                          |                          |                          |
|                 | Total revenue (in millions).....                        | 25,501         | 24,787      | 24,293  | 23,495  | 22,983  | 22,085  | 2.9                      | 2.0                      | 11.0                     | 12.2                     |
|                 | Total expenses (in millions) .....                      | 23,660         | 23,374      | 22,652  | 22,112  | 21,577  | 20,791  | 1.2                      | 3.2                      | 9.7                      | 12.4                     |
| 623             | Nursing and residential care facilities - tax-exempt    |                |             |         |         |         |         |                          |                          |                          |                          |
|                 | Total revenue (in millions).....                        | 15,791         | 15,648      | 15,258  | 15,265  | 15,107  | 15,040  | 0.9                      | 2.6                      | 4.5                      | 4.0                      |
|                 | Total expenses (in millions) .....                      | 15,934         | 15,828      | 15,443  | 15,234  | 15,127  | 15,214  | 0.7                      | 2.5                      | 5.3                      | 4.0                      |

(p) Preliminary estimate. (r) Revised estimate.

(1) Includes NAICS 622 (hospitals) and 623 (nursing and residential care facilities).

Note: Sector totals and subsector totals may include data for kinds of business not shown. Table 10 provides estimated measures of sampling variability. Data users who create their own estimates using data from this report should cite the U.S. Census Bureau as the source of the original data only. Additional information on confidentiality protection, sampling error, nonsampling error, sample design, and definitions may be found at [www.census.gov/svsd/www/qssreliability.html](http://www.census.gov/svsd/www/qssreliability.html).

**Table 10. Selected Health Care Services - Estimated Measures of Sampling Variability**

[Estimates are shown as percents and are based on data from the Quarterly Services Survey]

| 2002 NAICS code | Kind of business                                     | Median coefficient <sup>1</sup> of variation for quarterly total estimate | Median standard error <sup>1</sup> for percent change |  |
|-----------------|--|---|---|--|
|                 |  |   | Ratio of two consecutive quarters                     | Current quarter to current quarter last year |
| 62 pt           | Selected health care services                        |   |   |  |
|                 | Total revenue .....                                  | 2.4   | 0.5   | 0.8  |
|                 | Total expenses .....                                 | 1.8   | 0.5   | 0.8  |
| 62 pt           | Selected health care services - taxable              |   |   |  |
|                 | Total revenue .....                                  | 3.2   | 0.7   | 1.7  |
|                 | Total expenses .....                                 | 3.3   | 0.9   | 1.9  |
| 62 pt           | Selected health care services - tax-exempt           |   |   |  |
|                 | Total revenue .....                                  | 2.8   | 0.6   | 0.9  |
|                 | Total expenses .....                                 | 1.8   | 0.5   | 1.0  |
| 622             | Hospitals  |   |   |  |
|                 | Total revenue .....                                  | 3.0   | 0.6   | 0.8  |
|                 | Total expenses .....                                 | 2.2   | 0.5   | 0.9  |
|                 | Inpatient days .....                                 | 7.3   | 0.4   | 0.6  |
|                 | Discharges .....                                     | 2.6   | 0.4   | 0.7  |
| 622             | Hospitals - taxable                                  |   |   |  |
|                 | Total revenue .....                                  | 3.0   | 0.5   | 1.0  |
|                 | Total expenses .....                                 | 2.9   | 0.5   | 1.4  |
|                 | Inpatient days .....                                 | 4.6   | 0.8   | 1.8  |
|                 | Discharges .....                                     | 4.0   | 0.6   | 1.6  |
| 622             | Hospitals - tax-exempt                               |   |   |  |
|                 | Total revenue .....                                  | 3.3   | 0.7   | 0.9  |
|                 | Total expenses .....                                 | 2.4   | 0.6   | 1.0  |
|                 | Inpatient days .....                                 | 8.1   | 0.5   | 0.6  |
|                 | Discharges .....                                     | 3.0   | 0.5   | 0.8  |
| 623             | Nursing and residential care facilities              |   |   |  |
|                 | Total revenue .....                                  | 5.4   | 1.0   | 1.7  |
|                 | Total expenses .....                                 | 5.4   | 1.1   | 1.8  |
| 623             | Nursing and residential care facilities - taxable    |   |   |  |
|                 | Total revenue .....                                  | 5.5   | 1.2   | 3.1  |
|                 | Total expenses .....                                 | 5.7   | 1.4   | 3.5  |
| 623             | Nursing and residential care facilities - tax-exempt |   |   |  |
|                 | Total revenue .....                                  | 7.3   | 1.2   | 1.5  |
|                 | Total expenses .....                                 | 6.3   | 1.1   | 1.3  |

(1) The medians are based on estimates for the most recent four quarters.

Note: Additional information on confidentiality protection, sampling error, nonsampling error, sample design, and definitions may be found at [www.census.gov/svsd/www/qssreliability.html](http://www.census.gov/svsd/www/qssreliability.html).